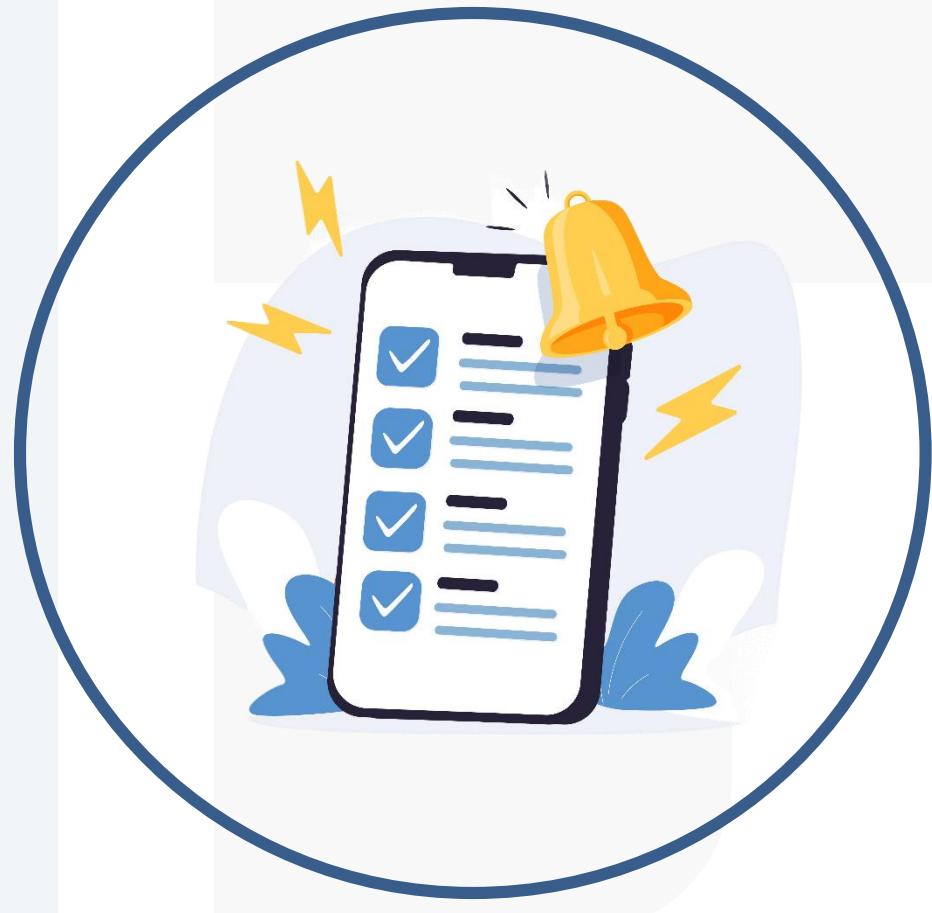


Siv Xov Tooj Teev Sijhawm Ua Dej Num

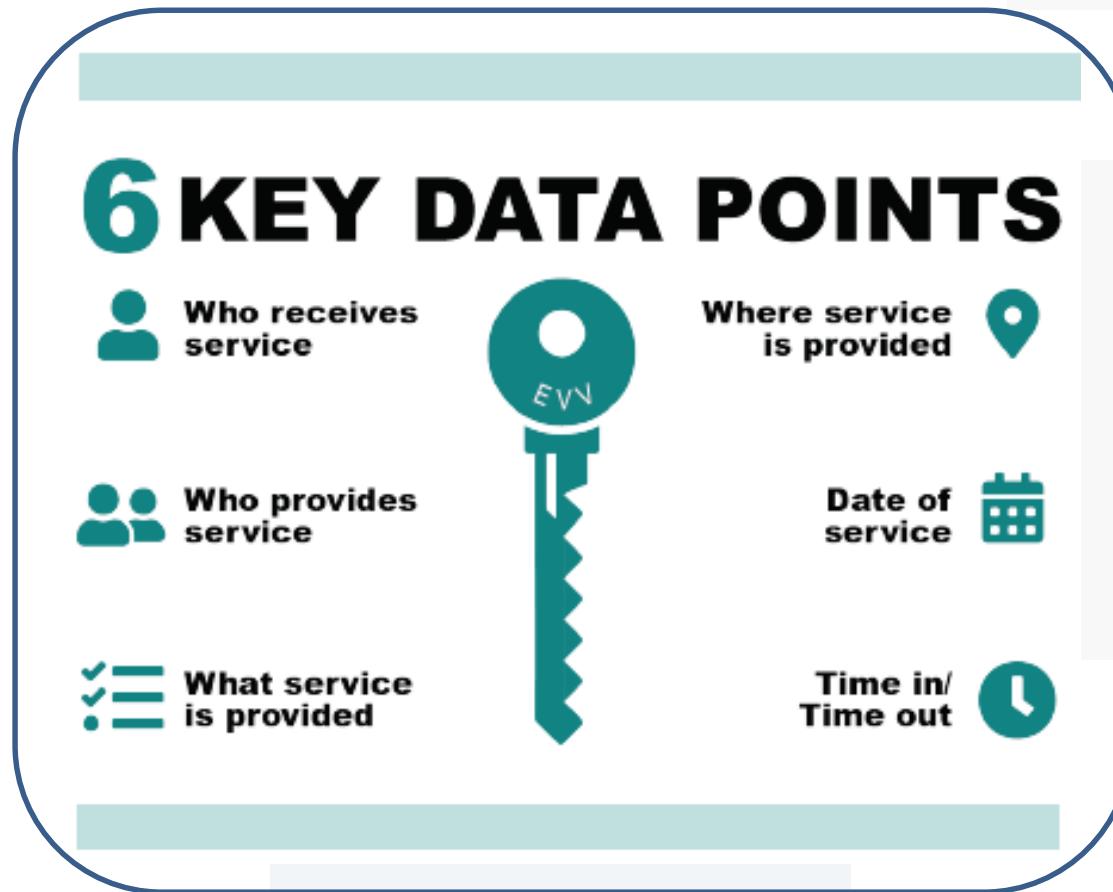
**Kev Qhia Haujlwm Rau Cov Ua
Haujlwm Tu Neeg**



EVV...

- EVV yog Kev Siv Xov Tooj Teev Sijhawm Ua Dej Num. Yog cuab yeej teev cov sijhawm koj mus ua num saib neeg. Yuav teev sijhawm li no lawm xwb ces yuav tsis siv ntaub ntawv.
- ***EVV yuav teev cov kev ua haujlwm hauv qab ntawm no rau txhua tus neeg yus mus saib.***

TEEV 6 YAM
Tus neeg uas txais kev pab
Tus neeg muab kev pab
Pab dab tsi
Pab rau qhov chaw twg
Hnub Tim pab
Lub sijhawm pib thiab ua tag



Laij cov sijhawm tsav tsheb rau hauv lawm.

Vim li cas peb tau siv EVV?

Independence First tau ua raws li cov kev cai lij choj rau nom tswv hauv lub Xeev thiab Tsoom Fwv.
Tau pib siv EVV hauv lub xeev Wisconsin thaum Hnub Tim 1 Lub Tsib Hlis Ntuj Xyoo 2023.

Pib thaum Hnub Tim 2 Lub Kaum Ib Hlis Ntuj Xyoo 2020 nom tswv
Wisconsin Department of Health Services (DHS) yeej tau siv Xov Tooj Los
Teev Sijhawm Ua Num rau cov muaj Medicaid pab tu lawv thiab txhawb
lawv hauv vajtse.



Independence First yuav siv lub chaw twg rau EVV?



**Independence First yuav siv cov cuab yeej online hu ua Sandata kom ua raws li
Tsoom Fwv thiab lub Xeev cov kev cai siv EVV.**

Yuav tshwm sim ntxiv li cas?

- Thaum muab cov lus teev txog tus tswv cuab tag rau Sandata lawm, Sandata yuav xa cov lus ntawd mus rau lub Xeev ces lub Xeev yuav saib xyuas seb Independence First puas ua raws li cov kev cai tswj EVV.
- Cov lus teev nyob rau hauv Sandata yuav ua rau kev xa nqi thiab them nyiaj rau cov ua haujlwm rau Independence first kom mus raws sijhawm.
 - Yog tsis ua raws li EVV pom zoo ces tej zaum yuav them nyiaj tsis raws sijhawm rau cov ua haujlwm.

Kuv Yuav Teev Lub Sijhawm Pib thiab Xaus Li Cas Rau EVV?

Muaj (2) ob txoj hauv kev teev lub sijhawm pib thiab xaus rau Sandata:

1

Muaj qhov app uas muab install rau tus ua haujlwm PCW tus xov tooj ntawm tes (smart phone) los sis lub tablet hu ua **Sandata Mobile Connect (SMC)**. Qhov no yuav siv qhov GPS los sis qhov ntes tau qhov chaw nyob uas yus mus rau ntawd thiab tau enable kom lub xov tooj ntes tau thiaj li siv tau qhov app. Yuav tsis ntes lwm txhua qhov chaw yus mus rau.

2

Yuav siv **Santrax** rau hauv xov tooj, uas yog siv tau tus tswv cuab lub xov tooj uas nyob rau peb cov ntaub ntawv. Ua li no thiaj li paub meej tias tus ua haujlwm PCW yeej nyob nrog tus tswv cuab.

Xaiv qhov uas yuav haum koj dua!

Yog tias koj siv tsis tau ob qho no vim muaj dab tsi tshwm sim lawm, thov hu xov tooj rau EVV Helpline ntawm: 414-226-8381 los sis email peb rau: EVVHelp@independencefirst.org thiaj li qhia tau ntxiv.



Tus App rau Sandata Mobile Connect

Qhia Siv Ib Kauj Ruam Rau Ib Kauj Ruam

Muaj cov lus qhia txog: Yog raug tawm lockout mus tsis tau rau lawm ces “Hu Rau Tus Saib Xyuas” yuav pab li cas. Saib rau nplooj 30 kom paub meej dua.



Downloading Sandata Mobile Connect



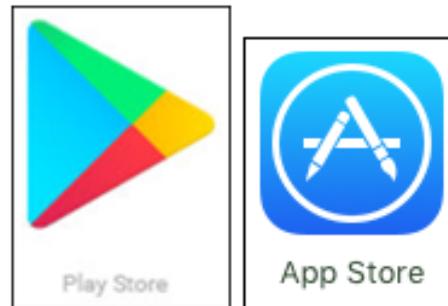
Downloading Sandata Mobile Connect



Warning(s):

Only users installing Sandata Mobile Connect on a personal device should use the following download instructions.

Download Sandata Mobile Connect from the Google Play store or Apple's App store, depending on the user's mobile device. Tap the application store icon on the device to launch the store and search for 'Sandata Mobile Connect' () to locate and download the application.



Download Sandata Mobile Connect Li Cas

Ceeb Toom: Cov neeg uas yuav install Sandata Mobile Connect rau lawv lub xov tooj thiaj li yuav siv cov lus qhia tom qab ntawm no.

Download Sandata Mobile Connect hauv Google Play los sis Apple's App hauv koj lub xov tooj, nyob ntawm seb koj muaj hom twg. Nias rau lub application store ces ntaus 'Sandata Mobile Connect' kom pom qhov application.

Thaum Yuav Set Up Koj Lub Account Rau SMC

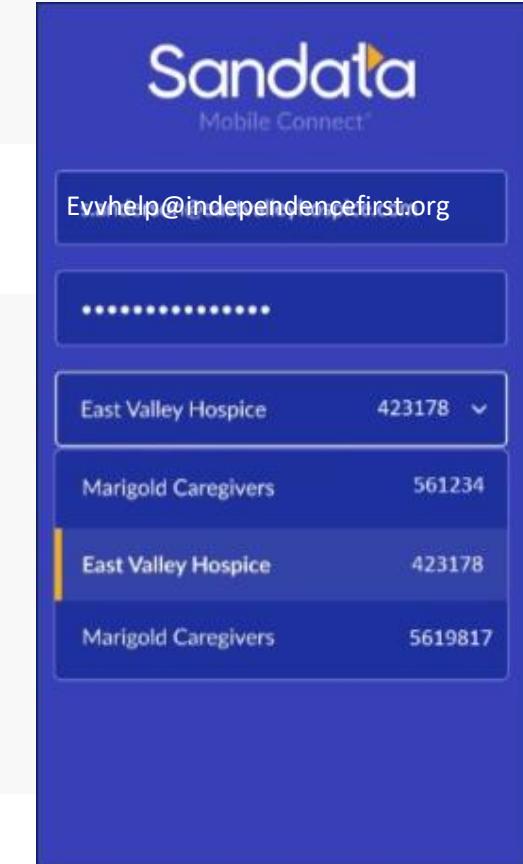
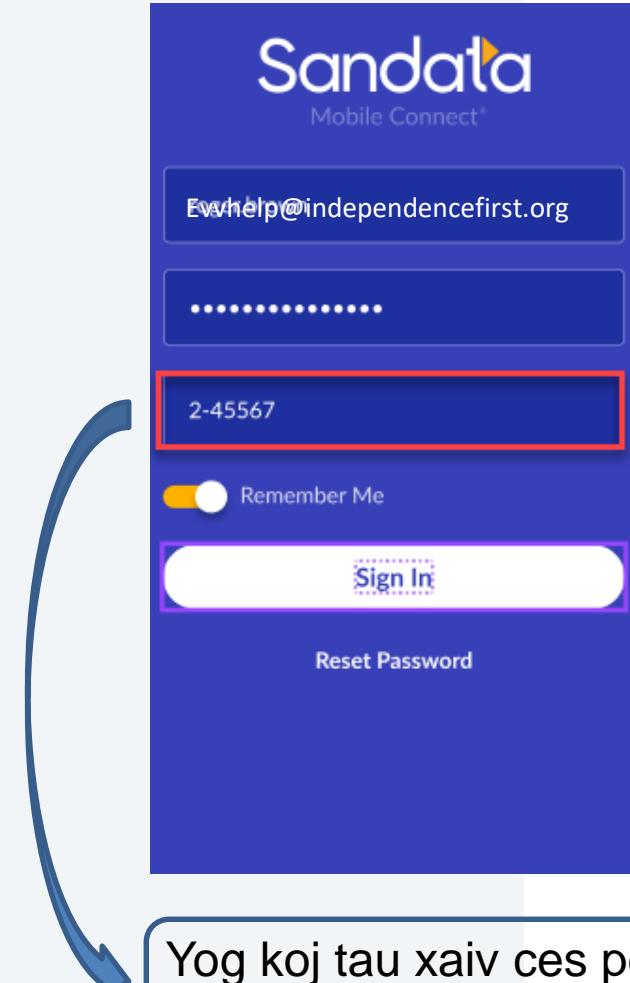
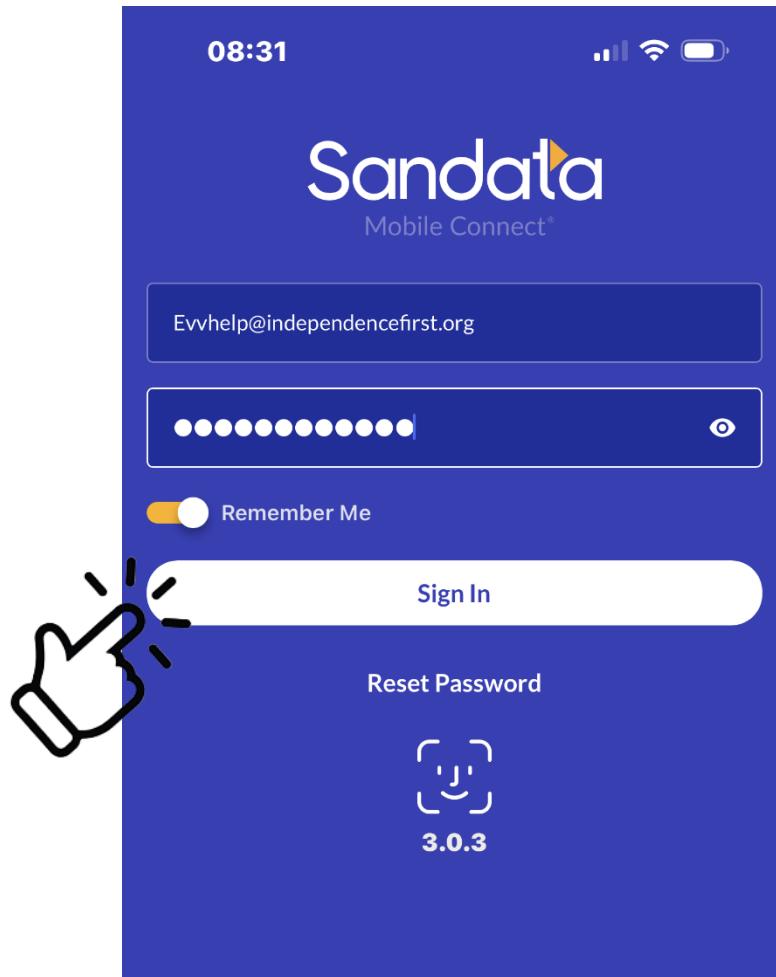
1. Nias daim duab icon rau Sandata Mobile kom qhib qhov application.



2. Ntaus cov lus ntawm no kom mus tau rau hauv:

- A. USERNAME (Tus npe teev siv rau hauv): Tus ua haujlwm PCW tus email uas muaj rau peb cov ntaub ntawv.
- B. TEMPORARY PASSWORD (Thawj lo lus siv nkag mus rau hauv uas tsis pub rau lwm tus paub): Tus temporary password uas siv rau thawj zaug no mam li muab email rau tus ua haujlwm PCW. Yuav pom email los ntawm Sandata.

3. Ntaus lub npe teev siv mus rau hauv tus username thiab lo lus siv thawj zaug uas tsis pub lwm tus paub (temporary password). Xaiv lub koom haum npe yog nias rau ntawm qhov chaw pom cov koom haum cov npe, yog tias tau xaiv. Yog tias koj ua haujlwm rau ib lub koom haum xwb ces koj tsis xaiv lub koom haum npe.



Yog koj tau xaiv ces peb yog:
Independence First 88030

4. Xaiv hom lus koj xav siv.

5. Xaiv cov lus nug thiab teb cov lus nug.

6. Hloov lo lus thawj zaug siv nkag rau hauv rau lo lus tshiab uas koj xav siv. Koj tus password tshiab tau muaj li no:

- A. Muaj 12 tus tsiaj ntawv los sis lej
- B. Ib tug tsiaj ntawv tau siv ib tug upper case letter
- C. Ib tug tsiaj ntawv siv lower case letter
- D. Tsawg kawg muaj ib tug lej
- E. Tsawg kawg muaj ib tug cim li no (i.e. !@#\$%&*,.?)

Ceeb toom: koj tus password tshiab tau txawv ntawm koj lub npe koj siv nkag rau hauv (uas yog koj tus (e-mail address)).

Change Password X

Current password (eye)

New password (eye)

Confirm new password (eye)

Requirements

- 12 or more characters
- Uppercase letter
- Lowercase letter
- Number
- Special character

Continue

Ceeb toom:

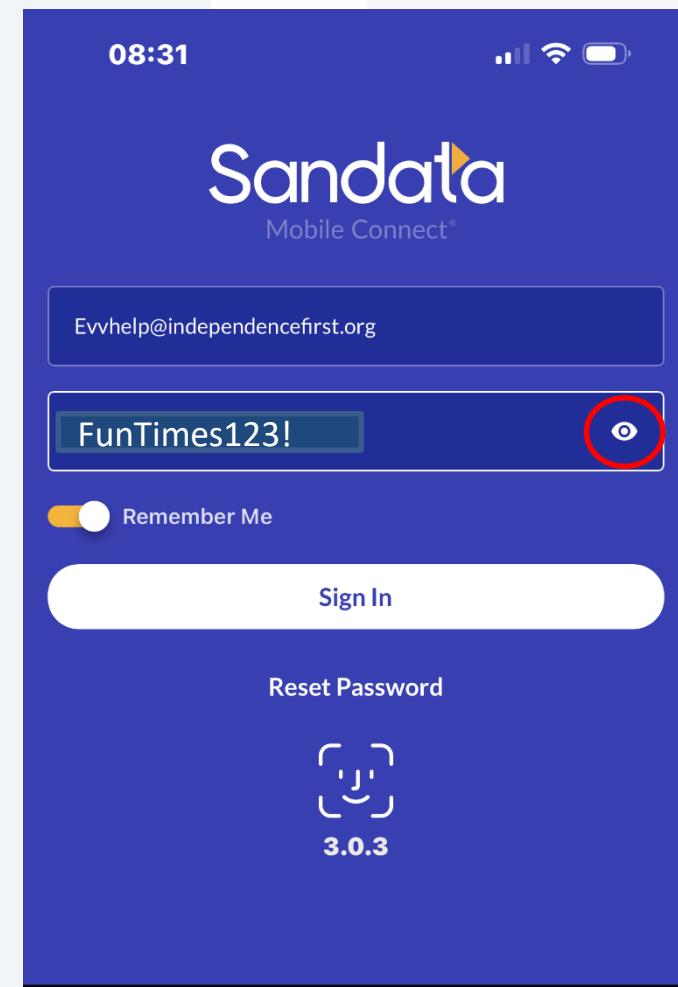
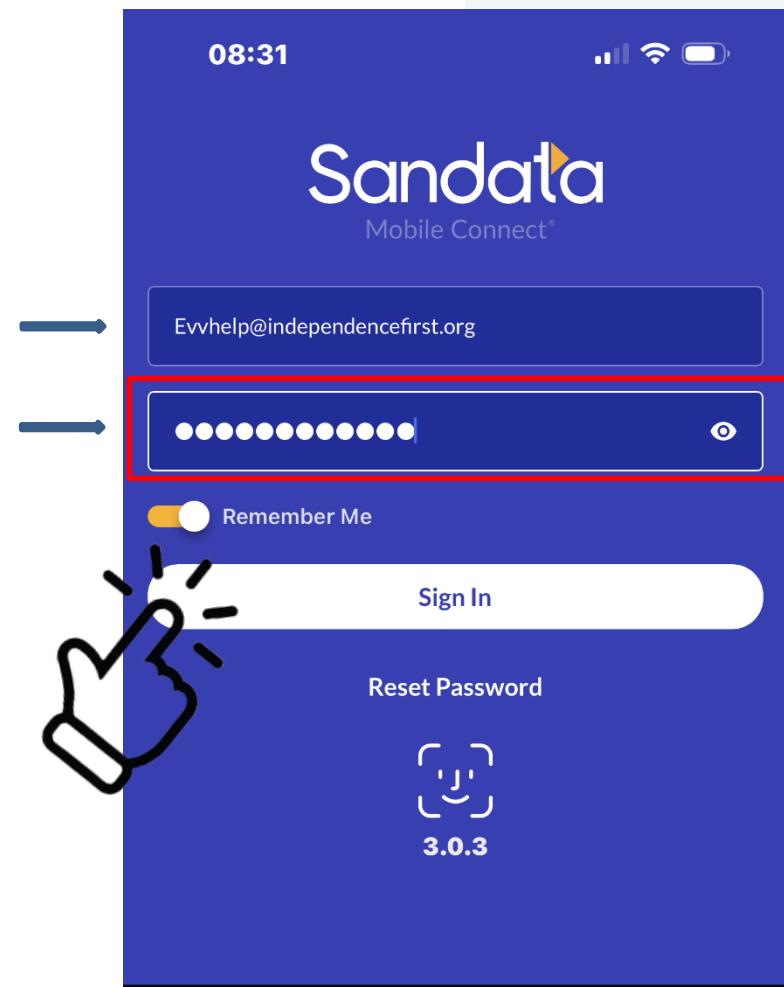
Yog xav kom tiv thaiv koj lub avkhauj, koj tau hloov koj tus password tas li, xws li ib zaug rau 60 hnub ntawd. Yog txog lub caij hloov koj tus password lawm, koj yuav txais ntawv sau rau koj qhia tseem tshuav puas tsawg hnub ntxiv lawm. Yog koj tsis hloov tus password ces koj tau muab reset.

Tos Txais koj rau Sandata Mobile Connect App!

PCW's username yuav
yog koj tus email nyob
rau peb cov ntaub
ntawv.

Ntaus koj tus
password ntawm no

Nias Sign In



Yog koj xav pom tus
password koj ntaus
rau ces nias daim
duab zoo li lub qhov
muag no ces tsis
pom peb lub pob

Face or Fingerprint/Touch Log In



Enable Touch ID?

If this is a shared device, we do not recommend enabling Touch ID.

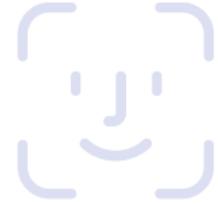


Enable Touch ID

Not Right Now

Enable Face ID?

If this is a shared device, we do not recommend enabling Face ID.



Enable Face ID

Not Right Now

Enable Fingerprint?

If this is a shared device, we do not recommend enabling Fingerprint.



Enable Fingerprint

Not Right Now

Yog siv qhov no los
tsis siv yog koj lub
xov tooj kam los
muab qhov no tua
yog koj mus rau
“Settings” rau qhov
app.

Menu Bar

Thaum koj nkag tau lawm. Koj yuav pom daim qhia txog koj mus **Saib** neeg. Ntawm no, yog koj cov sijhawm teem rau tom ntej.

Qhov no qhia txog tus tswv cuab thiab hnub koj ua dejnum thiab sijhawm koj yuav mus ua haujlwm.

PC AM = Tu neeg thaum sawv ntxov.

PC M = Tu neeg thaum tav su

PC PM = Tu neeg thaum tsaus ntuj

08:29



≡ Visits

UPCOMING

PAST



Today

Wed, Aug 2

IF Consumer

08:00 AM

PC AM
501 S. First St., Milwaukee WI 53204

IF Consumer

02:00 PM

PC PM
501 S. First St., Milwaukee WI 53204

Tomorrow

Thu, Aug 3

IF Consumer

08:00 AM

PC AM
501 S. First St., Milwaukee WI 53204

IF Consumer

02:00 PM

PC PM
501 S. First St., Milwaukee WI 53204

Friday

Aug 4

IF Consumer

08:00 AM

PC AM
501 S. First St., Milwaukee WI 53204

IF Consumer

02:00 PM

PC PM
501 S. First St., Milwaukee WI 53204

Yog koj xav pom cov sijhawm koj ua haujlwm dhau los koj nias lo lus **Past**.

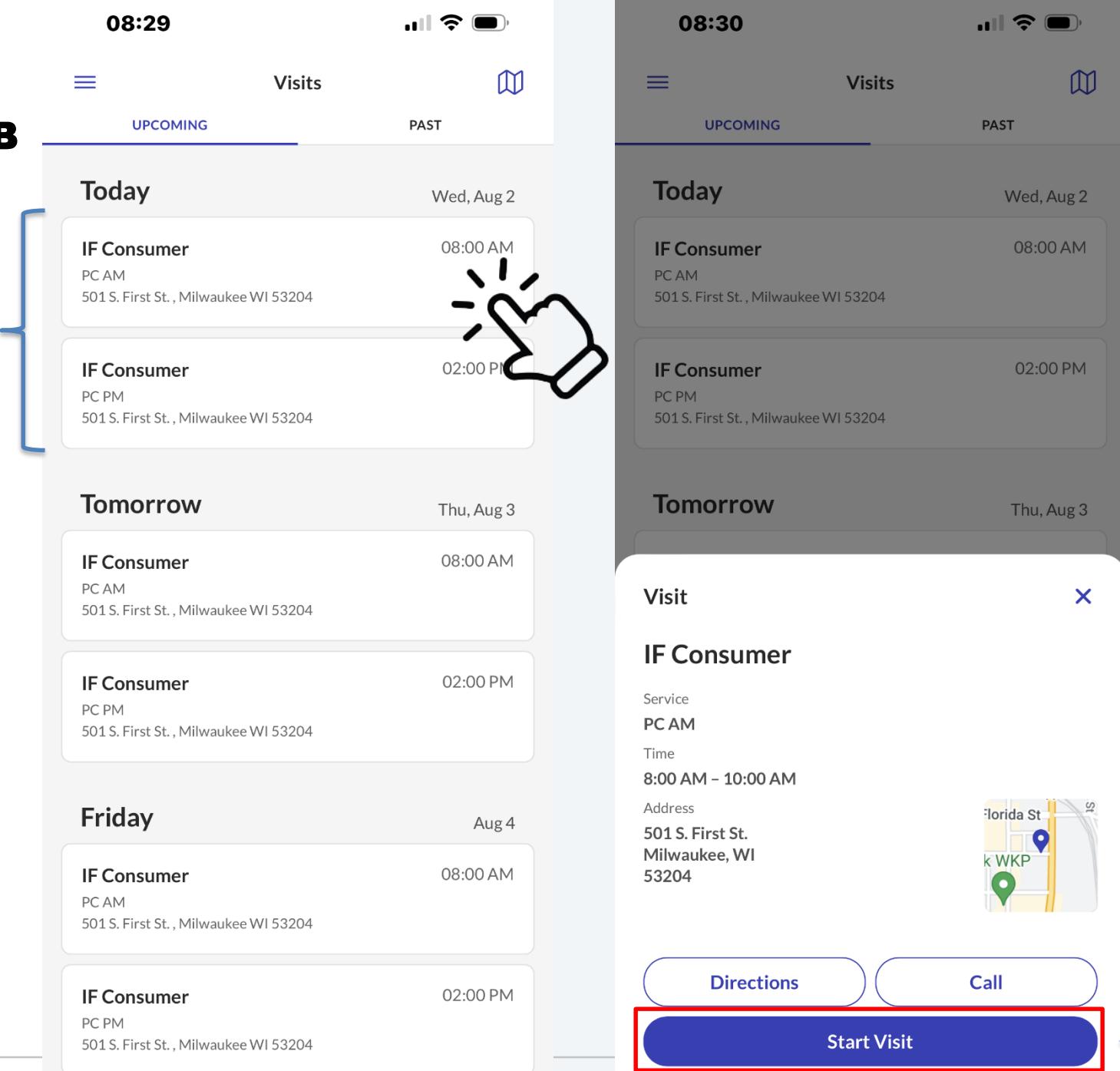
PAB DABTSI

ATT	Attendant Care
HMK	Homemaker
LI	Live In
PC	Personal Care
PRN	PRN



TEEV SIJHAWM PIB

Hauv qab lo lus **Hnub**
No (Today), nias lub
sijhawm shift koj ua
num.



08:29

Visits

UPCOMING PAST

Today Wed, Aug 2

IF Consumer 08:00 AM
PC AM 501 S. First St., Milwaukee WI 53204

IF Consumer 02:00 PM
PC PM 501 S. First St., Milwaukee WI 53204

Tomorrow Thu, Aug 3

IF Consumer 08:00 AM
PC AM 501 S. First St., Milwaukee WI 53204

IF Consumer 02:00 PM
PC PM 501 S. First St., Milwaukee WI 53204

Friday Aug 4

IF Consumer 08:00 AM
PC AM 501 S. First St., Milwaukee WI 53204

IF Consumer 02:00 PM
PC PM 501 S. First St., Milwaukee WI 53204

08:30

Visits

UPCOMING PAST

Today Wed, Aug 2

IF Consumer 08:00 AM
PC AM 501 S. First St., Milwaukee WI 53204

IF Consumer 02:00 PM
PC PM 501 S. First St., Milwaukee WI 53204

Tomorrow Thu, Aug 3

Visit

IF Consumer

Service
PC AM

Time
8:00 AM – 10:00 AM

Address
501 S. First St.
Milwaukee, WI
53204



Directions **Call**

Start Visit

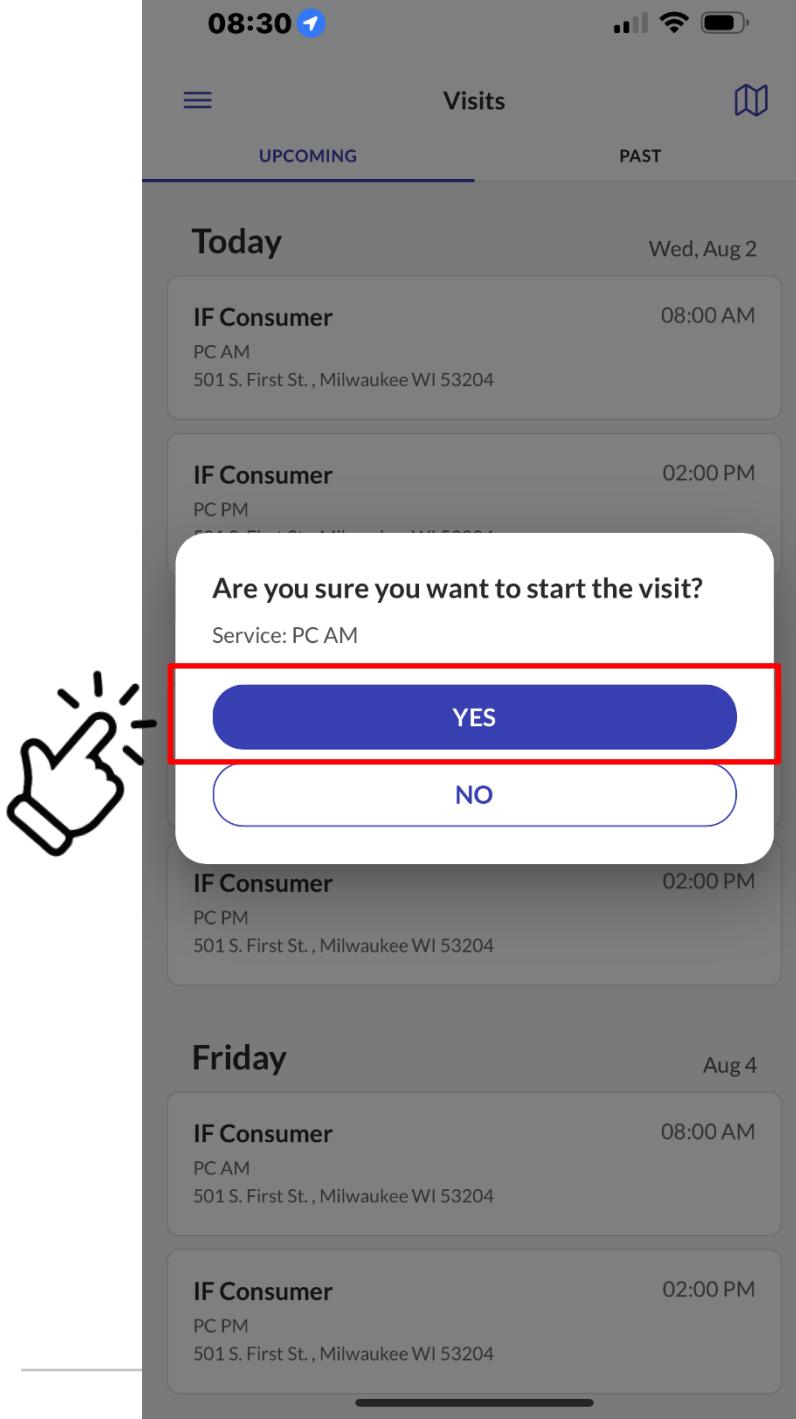
Ces, Nias pib
Start Visit



Ntxiv mus, nias **Home.**

**Tsis txhob nias Community.



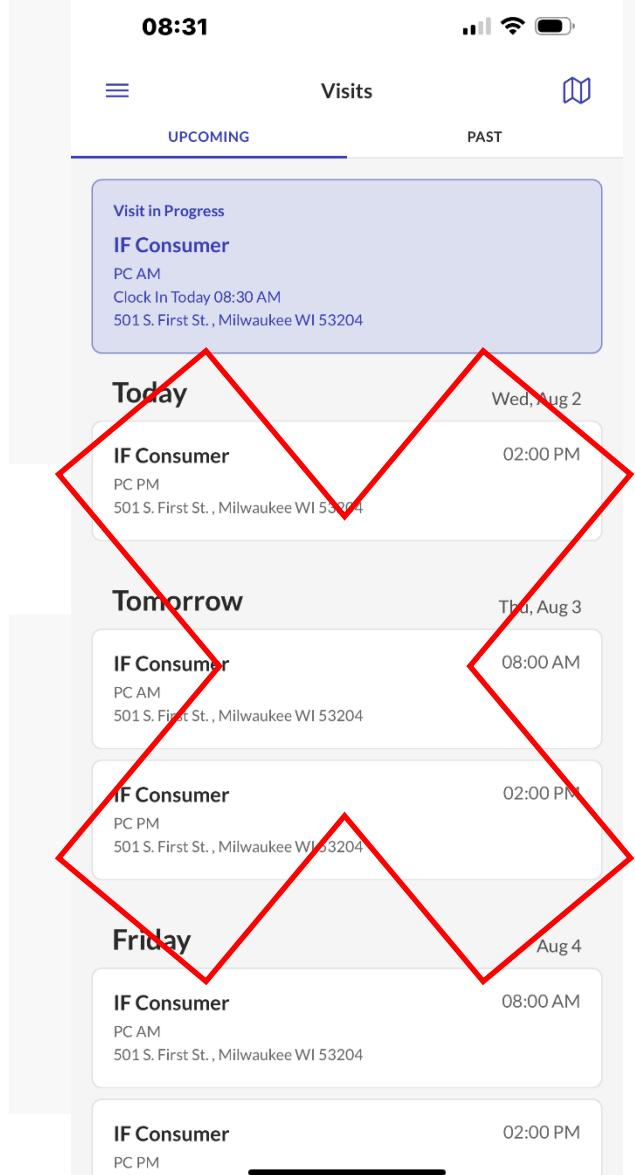


Puas yog koj xav pib ua dej num?

Nias lo lus **YOG (YES)** ces thaum qhov screen tom ntej tshwm ces koj mam li nias **TAWM MUS (SIGN OUT) lossis KAW QHOV APP (CLOSE THE APP)**

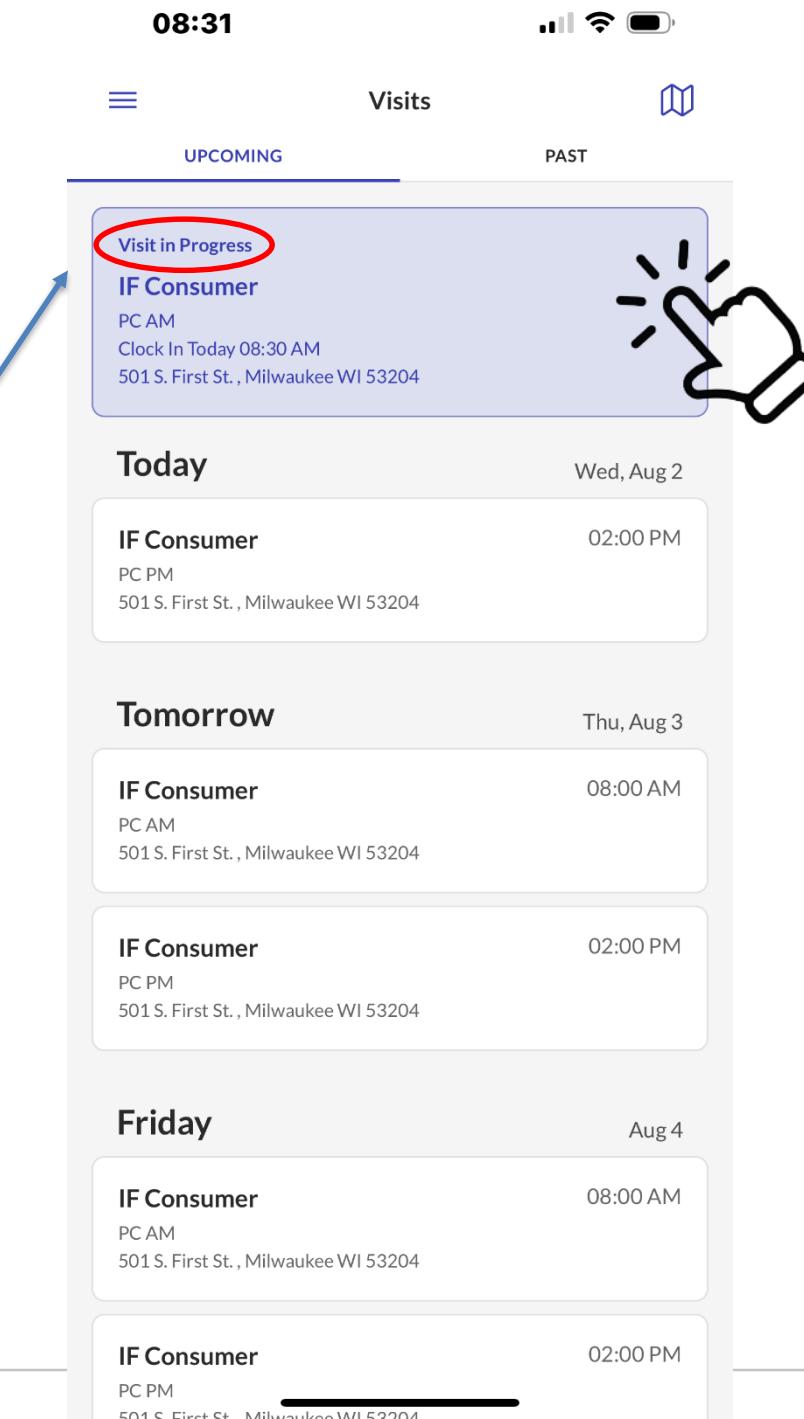
Cov lus “Tseem Mus Nyob Saib Tus Neeg (Visit In Progress)” yog ib qhov tau ua thaum yuav teev lub **sijhawm xaus haujlwm.**

Ntxiv mus, thaum koj ua haujlwm lawm ces koj tsis qhib qhov app tas li los tau.



TEEV SIJHAWM UA NUM TAG

Rov mus log in rau qhov app thaum koj ua num tag lawm ces koj yuav pom daim nplooj sau tias **Visits** uas yog koj mus saib neeg lawm sau “Tab Tom Saib Neeg (Visit in Progress).” Yuav teev tag nrho cov lus txog koj mus saib tus tswv cuab li cas **rau hnub ntawd.**



Kauj ruam 1: Nias lub sijhawm uas koj ua dej num uas yog pom muaj xim rau lawm es thiaj li rov teev tias koj tseem ua num.

Teev Cov Dej Num Thaum ua Tag Lawm

Kauj raum 2: Teev cov dej num tau ua.
 Yog koj muaj cov dej num koj xav teev tseg, nias rau lub thawv, ces teev cov dej num.

08:31 ⓘ

Visit in Progress

IF Consumer
Service PC AM
Clock In 08:30 AM

TASKS **NOTES**

Visit notes

Complete Visit

08:31 ⓘ

Visit in Progress

IF Consumer
Service PC AM
Clock In 08:30 AM

TASKS **NOTES**

Bathing *
 Task Completed
 Client Refused
 Task Not Completed
 SU M TU W TH F SA

Dressing Undressing *
 Task Completed
 Client Refused
 Task Not Completed
 SU M TU W TH F SA

Hearing Aide *
 Task Completed
 Client Refused
 Task Not Completed
 Completed: 0 As Needed (PRN)

Complete Visit

- Kauj raum 3: Nias lo lus DEJNUM (TASKS).**
 Rau txhua qhov dej num uas muaj lub hnuh ci xim liab rau, koj **TAU** xaiv ib qhov ntawm no:
- **Ua dej num tag (Task Completed),**
 - **Tswv Cuab Tsis Kam (Client Refused), los sis**
 - **Ua Tsis Tag Dej Num No (Task Not Completed).**

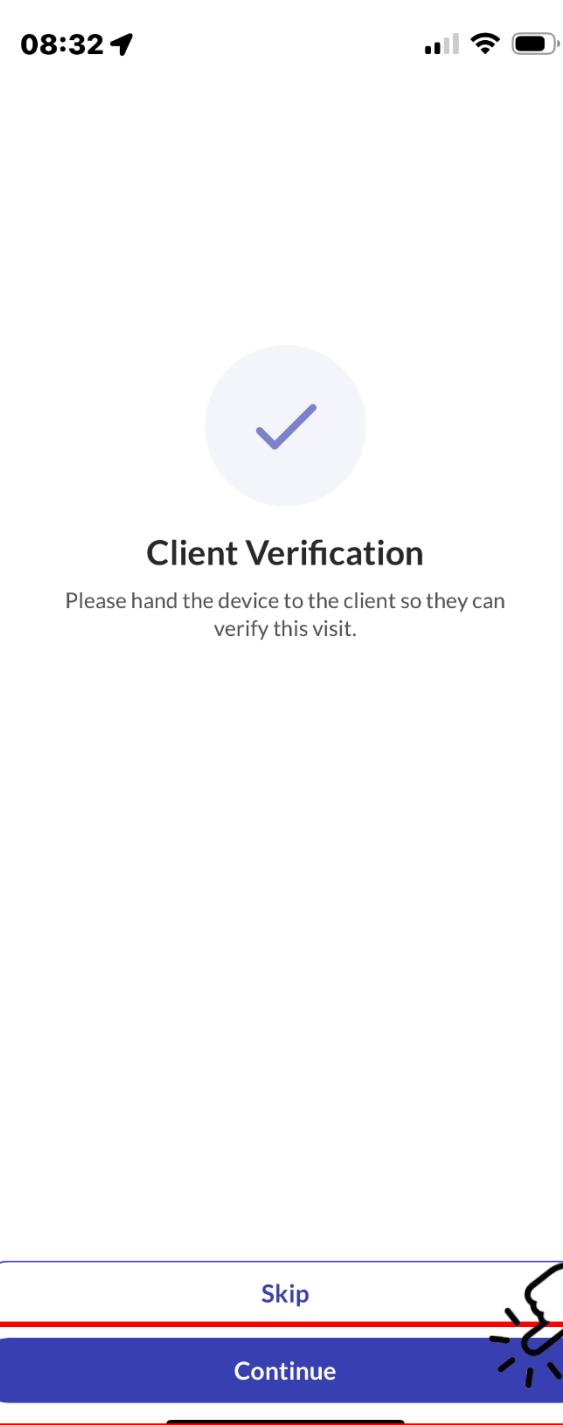
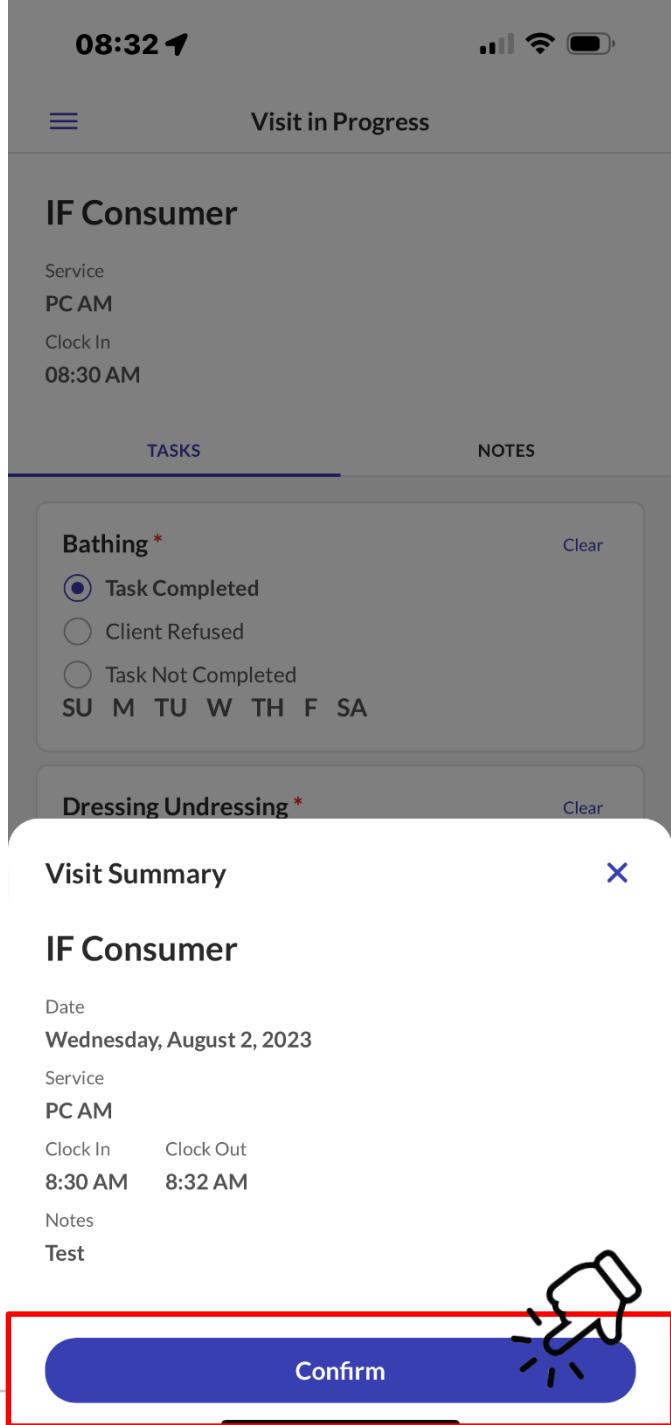
Kauj raum 4: Thaum koj xaiv tag nrho cov dej num ua tag lawm, koj teev tej lus tsim nyog teev (yog muaj), nias los lus ua dej num tag (**Complete Visit.**)

Ntxiv mus, nias **Home.**

**Tsis txhob nias Community.



Kauj ruam 5: Rov saib cov lus teev kom yog ces mam li nias saib tag lawm (**Confirm**).



POM ZOO LOS NTAWM TUS TSWV CUAB

Thaum nias qhov no ces yog tus tswv cuab teev lus tias cov sijhawm koj ua dej num hauv yog lawm.

Yog tias tus tswv cuab pom tsis tau koj qhov sijhawm ua num ces mus nrog koj tus RNCC tham.

Kauj ruam 6: Nias lo lus mus ntxiv (**Continue**).

TEEV POM ZOO RAU COV KEV PAB UA TAG

Kauj ruam 7: Xaiv hom lus koj paub nyeem ces nias lo lus mus ntxiv (**Continue.**)

08:33 11:23

Select Language

Please select your preferred language.

English

Español

русский

العربية المصرية

Continue

08:33 11:23

Hello, IF

Please verify the details for today's visit.

Services

PC PM

Confirm Deny

Visit Time

08:32 AM - 08:33 AM

Confirm Deny

Continue

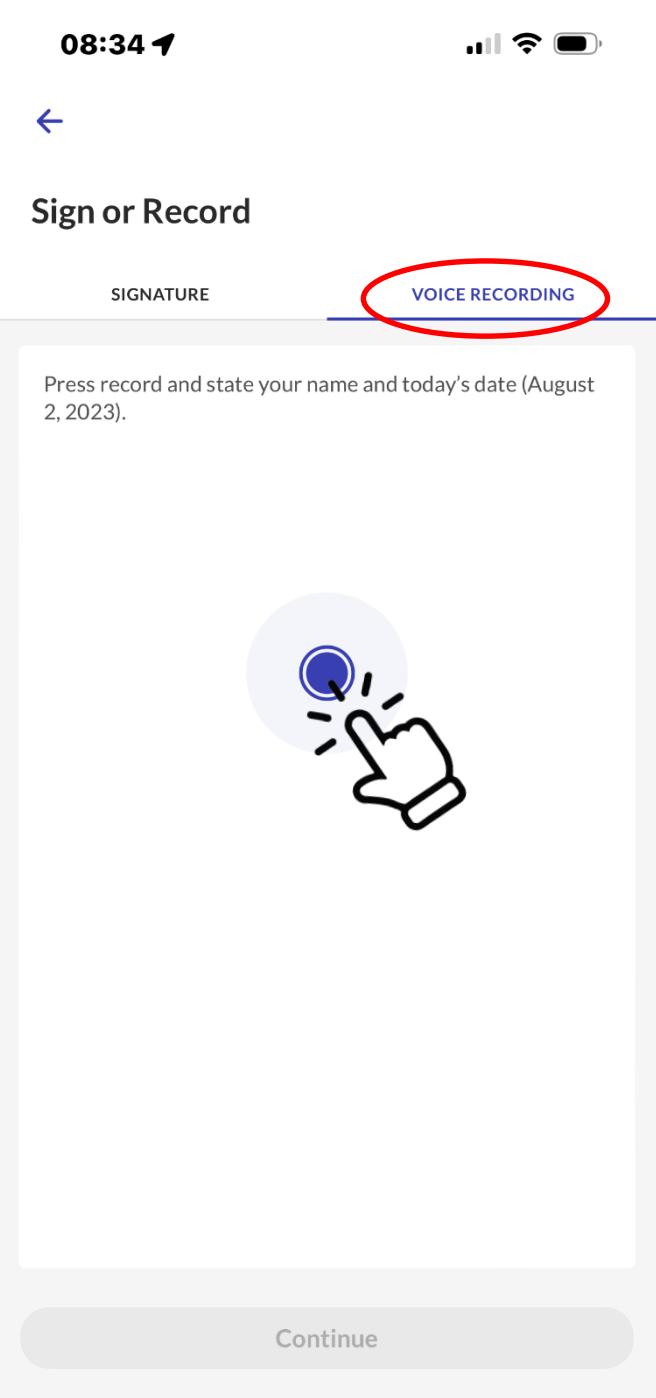
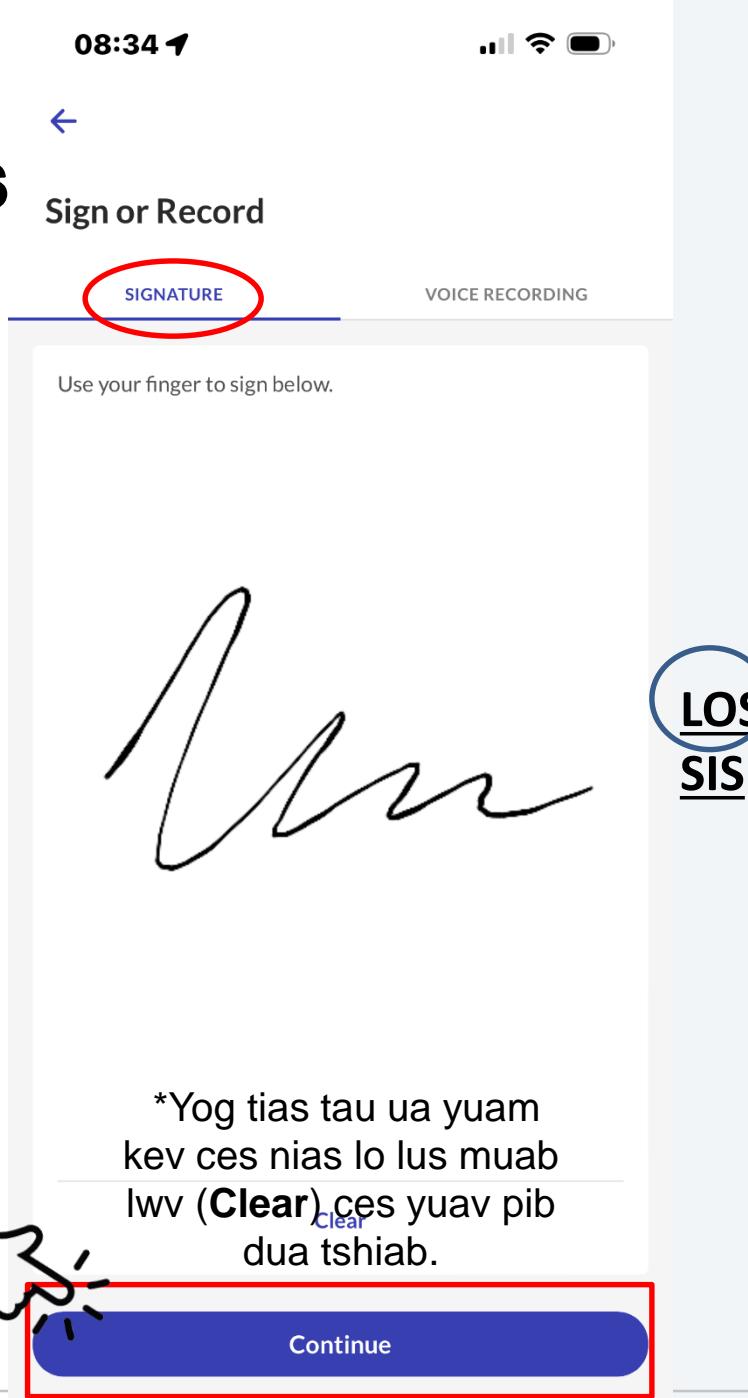
Kauj raum 8: Nias lo lus pom zoo (**Confirm**) rau cov kev pab (**Services**) thiab lub sijhawm koj mus ua dej num (**Visit Time**). Yuav pom lub thawv muaj xim rau.

Kauj ruam 9: Nias lo lus mus ntxiv (**Continue**).

KOS NPE LOS SIS KAW SUAB

Kauj raum 10: Tus tswv cuab siv tau nws tus ntiv tes los kos nws lub npe rau lub thawv ces yuav pom nws kos li cas rau ntawm qhov screen.

Kauj raum 11: Nias lo los mus ntxiv
(Continue)



Tus tswv cuab **kaw nws**
lub suab rau ntawm no
xwb los tau ces tsis kos
nws lub npe lawm.

Nias lo lus **KAW SUAB**
(VOICE RECORDING)
tag ces nias lub pob kaw
lus kom pib kaw cov lus
yuav hais.

Tus tswv cuab tau hais
nws lub npe thiab hnub
tim. (**yuav pom hnub**
tim teev tawm rau thiab)

Thaum hais tag, nias lub
pob kom txhob kaw suab
lawm ces nias kom
mloog cov lus kaw tag
lawm los tau thiab.

Koj Ua Dej Num Tag Lawm!



Thank You

Your visit is complete. Please hand the device back to your caregiver.



Kauj raum 12: Nias lo lus ua tiav (Done) thaum koj ua num tag ces koj yuav rov mus rau qhov screen uas pib nkag rau hauv.

UA ZOO HEEV! Cov dej num rau lub caij no xa tau mus lawm.

Kev Teev Dej Num Hauv Santrax

Cov Xov Tooj Hu Rau: Independence First

Sau koj tus ID# Ua Haujlwm uas muaj 6 tus lej rau saum toj
no koj thiaj li nco tau. **Tus lej no yog koj tus ID# rau**
Santrax.

*Xav tau kev pab nhriav tus ID# rau Santrax los sis tus Tswv Cuab tus
ID# rau Santrax?*

*Hu xov tooj rau tus Pab Neeg rau EVV ntawm (414) 226-8381
Los sis sau ntawv rau peb ntawm: EVVHelp@independencefirst.org.*

Santrax Cov Xov Tooj:

1 (833) 628-1241

LOS SIS

1 (844) 940-4775

QHIA HU NKAG (Clock-In)

1. Hu rau ob tug xovtooj hu dawb hauv qab no: (tus twg los hu nkag ib qho chaw xwb)

1 (833) 628-1241 **LOSSIS**

1 (844) 940-4775

2. Lub Xovtooj yuav hais saib koj yuav siv hom lus dabtsi:

Nias: 1 rau lus Mekas, 2 rau lus Aslav, 3 rau lus Hmoob, 4 rau lus Lavxias,
5 rau lus Mev.

3. Lub xovtooj yuav hais tias, “Please enter your Santrax ID.” Koj mamli ntaus rau tus lej Santrax ID#. Cov lej no yog koj tus ID# ua haujlwm. (cov zeros los yog tib si).

4. Xaiv qhov chaw ua haujlwm: 1 – Home/Tsev. 2 – Community; Zejzos, 3 – Replay/Rov hais dua. Txhua zaus yuavtsum xaiv 1 – Home/Tsev.

5. Lub xovtooj yuav hais tias: “Received at/tau txais thaum (Time/Sijhawm)”. Rau qhov koj tsis siv Fixed Visit Verification uas yog FVV, nias tus cim (#) es mam hla mus.

6. Nias 1 hu nkag (“clock in”)

7. Lub xovtooj yuav hais tias, “Tau txais thaum (sijhawm). Koj mam li ntaus tus neeg siv tus ID lossis yog koj tas lawm ces cia li tua xovtooj lawm xwb.

8. Tsis tag koj yuav ntau tus Neeg Siv Khoom li ID#. Cia li tua xovtooj. Ces koj nkag tau rau hauv lawm!

QHIA HU TAWM (Clock Out)

1. Hu rau ob tug xovtooj hu dawb hauv qab no: (tus twg los hu nkag ib qho chaw xwb)

1 (833) 628-1241 LOSSIS

1 (844) 940-4775

2. Lub Xovtooj yuav hais saib koj yuav siv hom lus dabtsi:

Nias: 1 rau lus Mekas, 2 rau lus Aslav, 3 rau lus Hmoob, 4 rau lus Lavxias, 5 rau lus Mev.

3. Lub xovtooj yuav hais tias, “Please enter your Santrax ID/Thov ntau koj tus ID Santrax.” Koj mam li ntaus rau tus lej Santrax ID#. Cov lej no yog koj tus ID# ua haujlwm. (cov zeros los yog tib si).

4. Xaiv qhov chaw ua haujlwm: 1 – Home/Tsev. 2 – Community; Zejzos, 3 – Replay/Rov hais dua. Txhua zaus yuavtsum xaiv 1 – Home/Tsev.

5. Lub xovtooj yuav hais tias: “Received at/tau txais thaum (Time/Sijhawm)”. Rau qhov koj tsis siv Fixed Visit Verification uas yog FVV, nias tus cim (#) es mam hla mus.

6. Nias 2 hu tawm (“clock out”)

7. Lub xovtooj yuav hais tias, “Tau txais thaum (sijhawm). Koj mamli ntaus tus neeg siv khoom tus ID lossis yog koj ua tas lawm ces cia li tua xovtooj lawm xwb.

- Ntaus tus neeg siv khoom li ID#
- Ntaus txhua tus lej, tomqab ntawd

*Ntaus txhua tus lej uas siv ua haujlwm nyob rau lub sijhawm no.

8. Thaum koj ntaus txhua tus lej lawm:

- Koj mam ntaus cov lej (code) rau yam dej num uas ib tug zujzus. (Koj yuav pom cov codes rau ntawm nplooj 27).

Thaum koj ntaus cov lej tas, lub xovtooj yuav qhis hais tias koj ntaus pes tsawg yam dejnum rau hauv.

9. QHIA SAIB TUS SIV KHOOM YOG LEEJTWG:

- a. Nias 1 yog tus siv khoom ghia tau hais tias nws ua haujlwm rau lub sijhawm twg ces hla mus rau ntu 10.
- b. Nias 2 yog hais tias tus siv khoom ghia tsis tau hais tias nws ua haujlwm rau lub sijhawm twg ces hla mus rau theem 11.

Yog koj cov neeg tsis paub hais qhia saib lawv ua haujlwm li cas, koj yuav tau hu rau koj tus RN.

10. COV NEEG QHIA LAWV TXOJ HAUJLWM:

- Muab xovtooj rau koj cov neeg. Thaum lub xov nug, lawv yuav tau qhia saib lawv lub npe yog li cas thiab hnub no yog tim dabtsi. **TOM QAB NO TSIS TXHOB TUA XOVTOOJ!** Tos ob peb feeb tso.

11. Lub xovtooj yuav hais tias, “Koj ntaus tus siv khoom tus ID losis yog tag lawm ces tua xovtooj.”

12. Tsis muaj cov siv khoom tus ID thib ob lawm. Koj tua tau xovtooj. Ces koj hu tau tawm lawm.

Task ID	Task Description	Task ID	Task Description
10	Bathing	40	Glucometer Medically Oriented Tasks
12	Dressing/Undressing	43	Shampoo - Hair Care
13	Splints/Braces/TEDs	44	Apply Support Hose
15	Oral Hygiene	45	Brushing - Combing Hair
16	Shaving	46	Clean Dentures
17	Nail Care	49	Eyeglasses
18	Feeding	50	Hearing Aide
19	Walking Assistance/Mobility	55	Assistance with Bedpan
20	Toileting	56	Urinal
21	Incontinence Care	57	Assistance with Drainage Bag
22	Transfer	61	Transfer - Medical Lift
24	Meal Prep/Eating Set up	62	Application of Lotion/Ointment
25	Clean/Maintain Equipment	63	Transfer Slide Board
26	Light Housekeeping	64	Grocery Shopping Errands
27	Laundry	65	Accompany to Medical Appointment
28	Medication Assistance	66	Supervision/Companionship
30	Skin Care	67	Catheter Ostomy Hygiene
31	Catheter Site Care	68	Ostomy Care
32	Feeding Tube Site Care	69	Assist with Glucometer
33	Complex Positioning	70	Offer Fluids
34	Tube Feeding	71	Female Human Reproductive System
35	Respiratory Assistance	76	Assist with Oxygen
36	Bowel Program		
37	Wound Care		
38	ROM/Therapy Exercise		

Cov ntawm no yog tag nhro cov dej num tu neeg.

Yam koj yuav ua muaj nyob rau daim ntawv Npaj Siab Tu Neeg uas koj tau txais los ntawm tus lwm thawj kws kho mob.

Koj tau paub koj tus Tswv Cuab tus ID# rau Santrax yog tias koj yuav siv lub xov tooj teev lub sijhawm pib thiab xaus ua num.

NYOB RAU LUB SIJHAWM +/- 3 XOB MOOS

Peb lub koom haum lub zeem muag yog pab rau cov pej xeem muaj kev pab taus lawv tus kheej, peb thiaj muab 3 xob moos los ua lub sijhawm rau tus ua haujlwm mus pib 3 xob moos ua ntej los sis 3 xob moos tom qab lub caij lawv tau ua haujlwm raws li tus tswv cuab tau hais. Tiam sis, qhov sijhawm tu tus neeg yuav tsum ntev ib yam. Muaj cov qauv qhia tom qab ntawm no.

Piv txwv li yog:

Daim Ntawv Npaj Siab Tu Tus Neg hais tias kom mus tu nws thaum yav sawv ntxov AM thaum 8am rau 10am. (siv 2 xob moos los tu nws)

POM ZOO LI NO: Tus ua num mus ntxov li 5am los sis mus lig li 11am. Lub sijhawm yuav tsum yog ob xob moos. (xws li 5am rau 7am los sis 11am rau 1pm)

TSIS POM ZOO UA LI NO: Tus ua num pib haujlwm thaum 4:55am los sis pib thaum 11:05am thiab thaum tu neeg no ntev tshaj 2 xob moos los sis luv tshaj.

Yog kuv muaj lus nug ces kuv sau ntawv los sis hu rau leej twg?

Muaj kev pab ntawm xov tooj los sis email:

- 414-226-8381 (Xov Tooj Pab Rau EVV)
- EVVHelp@independencefirst.org

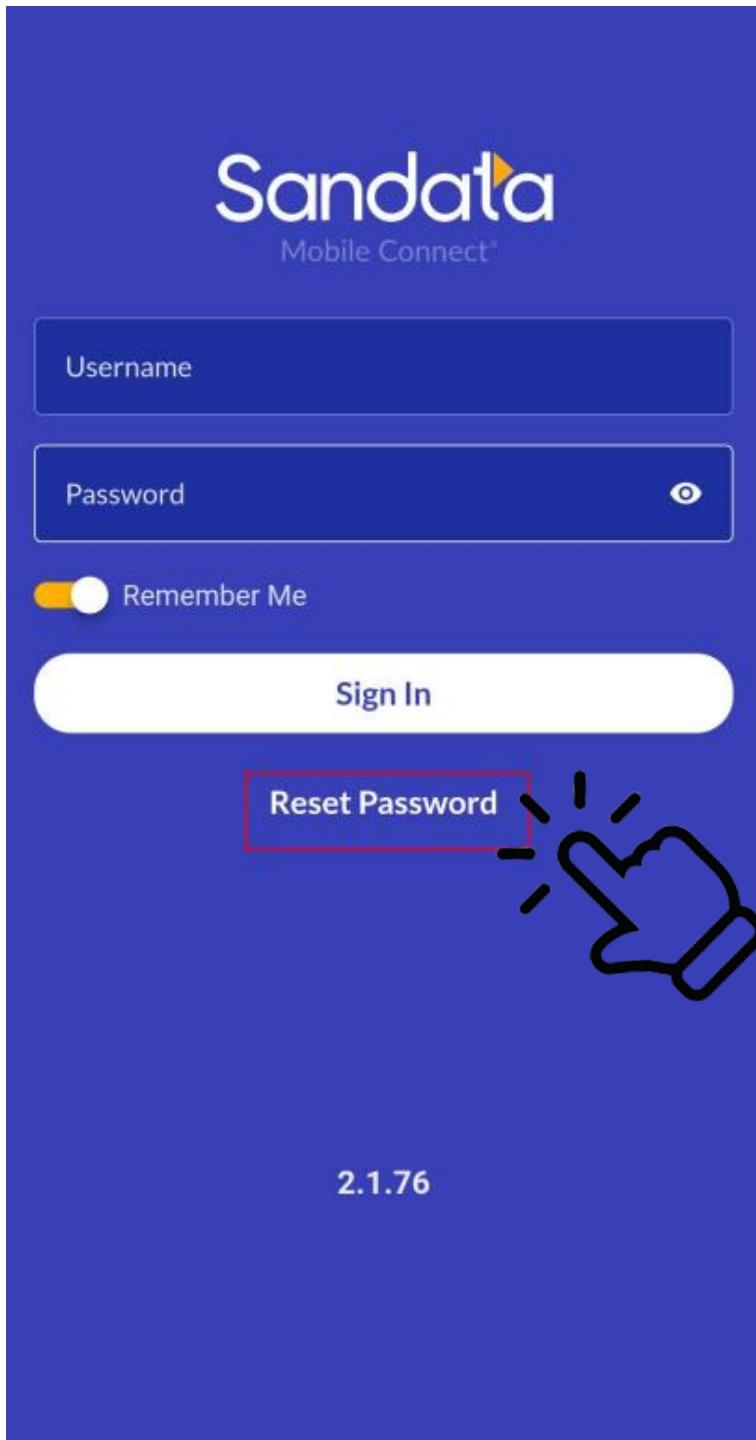
**Lus nug txog cov nyiaj them los ntawm chaw ua haujlwm los sis lus nug
los sis kev txhawj xeeb rau kev teev sijhawm ua num pib thiab xaus:**

- Hu rau koj Saib Xyuas Nyiaj Rau Haujlwm (PEC).

**Kuv tsis nco qab kuv tus password rau Sandata Mobile Connect lawm los
sis kuv raug lock out lawm- “Hu Tus Thawj Coj”**

- Mus saib rau nplooj 28 qhia txog yuav kho koj tus password dua tshiab li cas

**Yuav Kho Koj Tus Password Rau Sandata
Mobile Connect Li Cas- “Hu Rau Tus Thawj
Coj”**



Kauj ①
ruam

Nias los lus
Kho Tus
Password
Tshiab
(Reset
Password)

Reset Password X

Enter your username to reset your password.

Username

Continue

Kauj ②
ruam

Ntaus koj tus
username thiab
nias lo lus **Mus**
Ntxiv (Continue).

Reset Password X

Enter your username to reset your password.

Username
Ahogan@sodata.com

Reset Password
A link to change your password has been sent to your email and will expire in 30 minutes

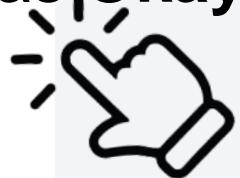
Okay

Continue

Mam li xa rau koj qhov email ib tug link rau koj hloov koj tus password uas yog tus email koj muab rau peb.

Kauj **3**
ruam

Nias, Okay.



you recognize the sender and know the content is safe.

Sodata
Get more right from the start

Hi [REDACTED]
A request has been made to reset your password for [REDACTED]

[Reset Your Password](#)

If you did not make this request, simply ignore this message and your old password will continue to work.

You received this email to let you know about important changes to your Sandata Mobile Connect Account associated with this email

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Reply

Kauj **4**
ruam

Saib koj qhov email nyob rau kab ntsiab lus yog “Kho Tus Password Tshiab Rau Sandata Mobile Connect (Sandata Mobile Connect Reset Password)”.

Nias rau ntawm kab lus tias Kho Tus Password Tshiab (Reset Your Password) hauv koj qhov email.

Nco ntsoov, koj **siv tsis tau** cov password qub thiab koj tus password tshiab tau muaj cov tsiaj ntawv thiab lej li no:

- A. 12 tug los sis tshaj tus tsiaj ntawv
- B. Ib tug upper case tsiaj ntawv
- C. Ib tug lower case tsiaj ntawv
- D. Tsawg kawg tau muaj ib tug lej
- E. Tsawg kawg tau muaj ib tug cim (xws li !@#\$%&*,.?)



Koj hloov ib qhov me me xwb los yog tus password tshiab!

Piv Txwv Li:

Password qub:: **Sandatarox1!**

Password tshiab: **Sandatarox2!** **LOS SIS** **Sandatarox1\$**

Koj hloov ib tug tsiaj ntawv xwb los yeej yog ib tug password tshiab lawm.

Sandata

Reset Password

Reset password for

 New Password Confirm Password Show Password **Submit**

© 2023 Sandata Technologies, LLC

Sandata

>Password changed successfully.

© 2023 Sandata Technologies, LLC

Kauj
ruam 

Ntaus koj tus password tshiab
ces rov ntaus dua hauv qab.
Nias lo lus “show password” kom
pom tias koj yeej ntaus yog
lawm.

Nias **Submit**. Koj yuav pom cov
lus sau tias koj hloov tau koj tus
password lawm